

How to resend and activation email

What is an activation email?

An activation email is sent when a user account is created. It contains a hyperlink to the account activation page. This link is active for 72 hours after having been sent.

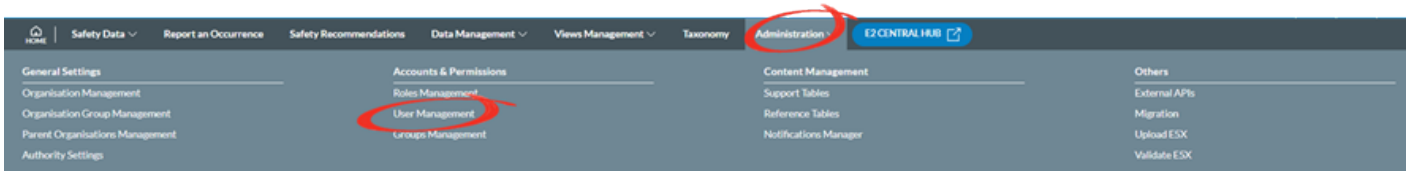
Steps to resend

An activation email cannot be resent as such. However, following these steps will mimic the activation process

Step 1

Access the user account

As an Organisation Manager or as a National Security manager you need to activate the user account



Step 2

Set the disabled switch to off (left)

User Account Details

Account Type: **Individual** Organisation M2M

Authority:* EASA

Organisation:

Username:*

Description:

Creation Date: 06-Jun-2023 08:57:46 Modification Date: 06-Jun-2023 08:57:46

Last Activity:

☒ Disabled ☐ Blocked

▼ PROPERTIES

▼ ROLES

Step 3

Open the E2 logon page and click on forgot password (in an other browser that the one your are currently in)

ECCAIRS2 - SRIS2

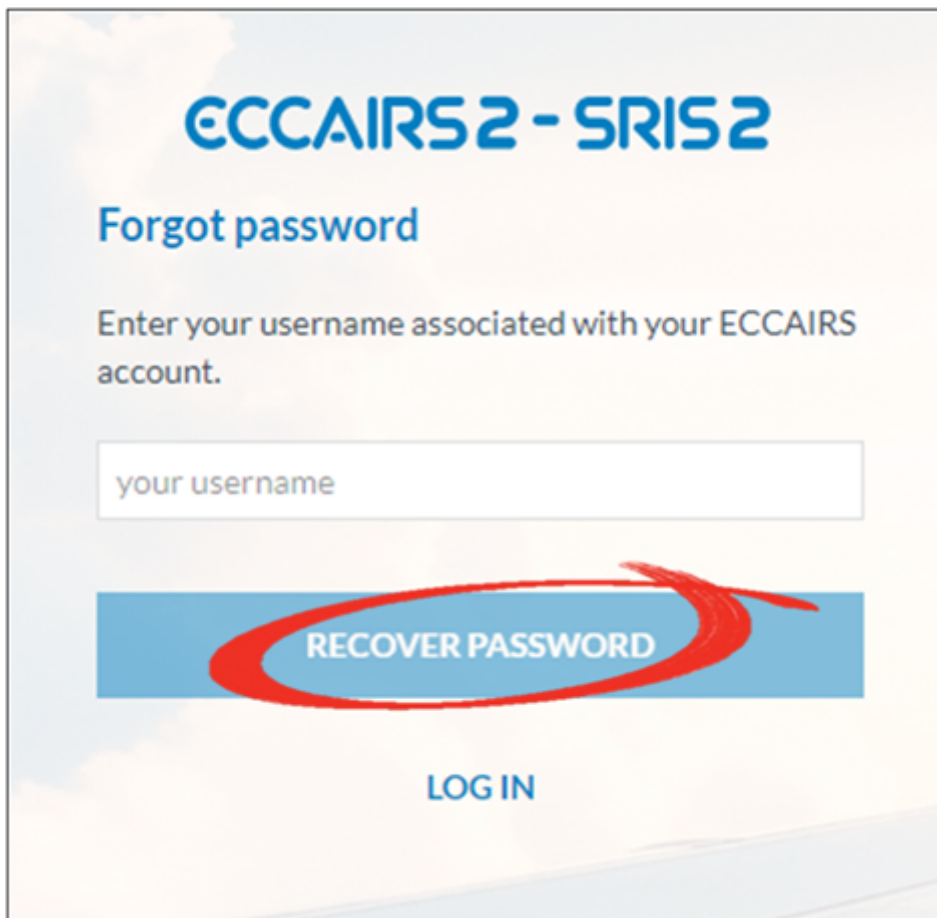
Sign in



Forgot your password

Step 4

Enter the username (not the email address) and click recover password



ECCAIRS2 - SRIS2

Forgot password

Enter your username associated with your ECCAIRS account.

RECOVER PASSWORD

LOG IN

An email will be sent to the email address attached to the username

