

8. ECCAIRS 2 Help Desk

Administrators can access the E2 Help Desk through the Help Desk icon displayed on the top bar of the E2 Web Application in the right-hand corner:



Administrators can click on this icon, and the system will open the Help Desk page in a new tab on the web browser. They can start to communicate with the Help Desk through this Jira tool:

[ECCAIRS 2 Help Desk](#) / [ECCAIRS 2 Help Desk](#)

ECCAIRS 2 Help Desk

Welcome! You can raise a question, bug or improvement using the links below.

What can we help you with?



[Report a bug](#)

Tell us the problems you're experiencing.



[Suggest a new feature](#)

Let us know your idea for a new feature.



[Suggest improvement](#)

See a place where we can do better? We're all ears.



[Clarification](#)

Don't see what you're looking for? Select this option and we'll help you out.



[Request access](#)

Need access to our Help Desk? Select this option and we will manage your request

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